DEPARTMENT OF HEALTH AND FAMILY SERVICES Division of Disability and Elder Services Printed 07/28/2006

Provider Inspection Summary

For the period 06/01/2003 to 05/31/2006 Community Based Residential Facility CLASS CNA (NONAMBULATORY) STATE OF WISCONSIN
Bureau of Quality Assurance
P.O. Box 2969
Madison WI 53701-2969

Facility Information

Facility Name: CUMBERLAND HEIGHTS (610219)

Address: 251 WESTHILL DRIVE, RHINELANDER, WI 54501

License Status: REGULAR

Licensed/Certified/Registered 10/01/1993

Regional Office: NORTHERN REGION (RHINELANDER), (715) 365-2800

Survey History	7
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Survey ID: 0097129 End Date: 04/27/2006 Type: STANDARD Purpose: SURVEY

Results: ENFORCEMENT ACTION

Statement of Deficiency: #10009559 Served 06/08/2006

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	Verified	Corrected
83.11(3)(a)	RESPONSIBILITIES		
83.32(2)(a)	INDIVIDUALIZED SERVICE PLAN-SCOPE		
83.33(3)(f)2	REASSESSED QUARTERLY FOR MEDICATION		
83.42(3)(f)	SLEEPING HOURS EVACUATION DRILL		
83.43(3)(a)	SMOKE DETECTION SYSTEM & HEAT DETECTORS		

Disclaimer: This information is provided as a public service by the Wisconsin Department of Health and Family Services (DHFS). The Department neither endorses any facility nor guarantees that this information is accurate, up-to-date, or complete. This information, which should not be used as a sole source in selecting a facility, does not replace official information sources.

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Survey ID: 0094918 End Date: 04/20/2005 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #10009411 Served 05/26/2005

		Compliance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.13(5)(a)	INFECTION CONTROL PROGRAM	04/27/2006	Yes
83.13(7)(a)9	TRAINING AND INSERVICE REQUIREMENTS	04/27/2006	Yes
83.14(1)(d)	FIRE SAFETY, FIRST AID & CHOKING	04/27/2006	Yes
83.21(4)(g)	FAIR TREATMENT	04/27/2006	Yes
83.32(2)(a)	INDIVIDUALIZED SERVICE PLAN-SCOPE	04/27/2006	No
83.35(2)	MODIFIED OR SPECIAL DIETS	04/27/2006	Yes
83.42(1)	SAFETY-FACILITY EVACUATION TIME	04/27/2006	Yes

Survey ID: 0092943 End Date: 06/29/2004 Type: STANDARD Purpose: SURVEY

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #10009301 Served 07/22/2004

Deficiencies Cited Subject Area Subject Area Corrected

83.33(3)(e)4 UNIT DOSE OR UNIT TIME PACKETS

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Madison WI 53701-2969

Enforcement History

Date: 05/24/2005 SOD #10009411 Appealed: No

Sanctions

PROVIDE TRAINING FORFEITURE---83.13(7)(a)9 FORFEITURE---83.14(1)(d) FORFEITURE---83.32(2)(a)

FORFEITURE---83.35(2)

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Complaint History						
Date Complaint Received: 01/18/2005	Date Investigation Completed: 04/20/2	005				
Subject Area(s) RESIDENT BEHAVIOR/FACILITY PRACTICE HOMELIKE ENVIRONMENT & CLEANLINESS	Result NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD#				
MEDICATIONS	SUBSTANTIATED	10009411				
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	10009411				
STAFF ADEQUACY	NOT SUBSTANTIATED	10000411				
PROGRAM SERVICES	SUBSTANTIATED	10009411				
- ROOM IN BERVICES	SUBSTANTIATED	10009411				
Date Complaint Received: 01/13/2005	Date Investigation Completed: 04/20/2					
Date Complaint Received: 01/13/2005	Date Investigation Completed: 04/20/2	005				
Date Complaint Received: 01/13/2005 Subject Area(s)	Date Investigation Completed: 04/20/2 Result	005 SOD #				
Date Complaint Received: 01/13/2005 Subject Area(s) RESIDENT RIGHTS	Date Investigation Completed: 04/20/2 Result SUBSTANTIATED	005 SOD #				
Date Complaint Received: 01/13/2005 Subject Area(s) RESIDENT RIGHTS RESIDENT BEHAVIOR/FACILITY PRACTICE	Date Investigation Completed: 04/20/2 Result SUBSTANTIATED NOT SUBSTANTIATED	005 <u>SOD #</u> 10009411				